

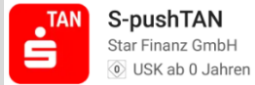
Keeping it simple: How to activate pushTAN in Online Banking

Important to know

- Only start the activation process when you have received all the required documentation! You...
 - have switched to pushTAN and do not use any other TAN procedure** → Your Online Banking access remains unchanged. You will receive from us a single registration letter (Registrierungsbrief / Letter No. 1). As soon as you receive this letter, you can start the activation process.
 - are a new Online Banking customer or are using pushTAN in addition to another TAN procedure** → You will receive two separate letters, a registration letter (Registrierungsbrief / Letter No. 1) and one with new access data (Letter No. 2 with user name and initial PIN). Only start the activation process when you have received both letters.
- If you use an App or Banking Software for your online banking, you will have to install the pushTAN procedure there too.
- The procedure described here is just an example and may differ slightly depending on your mobile device.

1

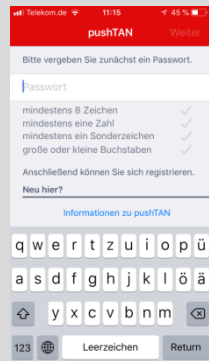
Install the S-pushTAN App from the App Store on your mobile device.



2

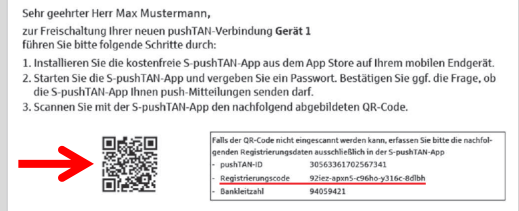
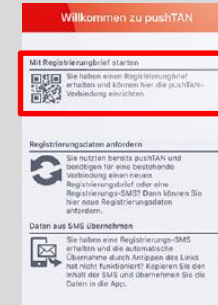
Start the S-pushTAN App and allow it to access your device.

Assign a password with at least 8 characters (figures, letters and a special character).



3

Select the option "Mit Registrierungsbrief starten" (Start with registration letter). Using the App, scan the QR code in the registration letter (Letter No. 1) or enter the registration code manually.



4

Your personal activation code for Online Banking will now appear in the S-pushTAN-App.

You will need this in Step 6.



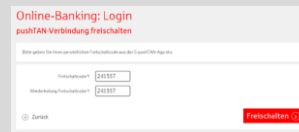
5

Now log in to your Online Banking on your PC, laptop, tablet or smartphone. Enter the user name indicated in the registration letter (Letter No. 1) or the Authentication ID and, as the case may be, your new initialization PIN (Letter No. 2).



6

After signing in, click on "Jetzt freischalten" (Activate now). Enter your personal activation code from the S-pushTAN-App and then confirm with "Freischalten" (Activate).



7

Activation is now completed. Now, as required, change your Initialisation PIN in Online Banking. The TAN needed for this transaction will immediately be sent to the S-pushTAN-App.

